IN THE UNITED STATES PATENT AND TRADEMARK OFFICE ration of: §

In re Application of: James Longbottom

Serial No.: 09/668,785

Confirmation No : 2355

Filed: September 22, 2000

For: METHODS AND APPARATUS

FOR INTERACTIVE COMMUNICATION WITH SERVICE AND SUPPORT

PERSONS

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Group Art Unit: 3627

Examiner: Vanel Frenel

RESPONSE TO RESTRICTION REQUIREMENT DATED JANUARY 8, 2008

In response to the Restriction Requirement dated January 8, 2008, having a shortened statutory period for response set to expire on February 8, 2008, please enter the following response and reconsider the claims pending in the application for reasons discussed below. Although Applicants believe that no fee is due in conjunction with this response, the Commissioner is hereby authorized to charge counsel's Deposit Account No. 20-0782/WEAT/0042/WBP, for any fees, including extension of time fees or excess claim fees, required to make this response timely and acceptable to the Office.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper. Remarks/Arguments begin on page 9 of this paper.